

CALVIN WONG

Entry-Level Cybersecurity Analyst / Identity & Access Management / Financial Services Operations

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PROFESSIONAL SUMMARY

Detail-oriented and discreet financial-services operations professional transitioning into cybersecurity, with hands-on experience safeguarding confidential client data, enforcing policy and compliance standards, and supporting audit and risk review within a leading Canadian wealth-management organization. Certified in security fundamentals (CompTIA Security+, SecAI+) and identity and access management (Microsoft Identity and Access Administrator Associate), complemented by hands-on Python, SQL, and Azure experience. Recognized for sustained focus, reliability, and sound judgment when handling sensitive information — well suited to entry-level security operations, IAM, or risk-and-compliance analyst roles within Canadian financial institutions.

PROFESSIONAL EXPERIENCE

Private Banking Operations Associate | BMO Private Wealth Management

Toronto, ON | Jun 2025 – Present

- Safeguard confidential client information while processing account openings, maintenance, and service requests for high-net-worth clients, applying strict access-control and confidentiality standards.
- Review sensitive client documentation and financial records to verify eligibility, detect discrepancies, and support resolution in accordance with banking policy and regulatory requirements — skills directly transferable to security incident triage and compliance review.
- Maintain audit-ready, organized client records that support internal risk and audit reviews, reflecting strong attention to data integrity and traceability.
- Collaborate discreetly and reliably with relationship managers and wealth advisors, consistently handling privileged information with professionalism.

Senior Process Analyst – Managed Product Services | BMO Wealth Management

Toronto, ON | Sep 2022 – May 2025

- Reviewed managed-program accounts for policy deficiencies, applying a meticulous, security-conscious approach to identify exceptions before they became risk issues.
- Performed reconciliations and service requests across RIS and Wealth 360 systems, independently investigating documentation gaps and resolving data exceptions.
- Conducted quality-assurance reviews and trained new employees on accuracy and process controls, demonstrating the ability to document and communicate procedural standards clearly.

Client Account Administrator | BMO InvestorLine

Toronto, ON | Mar 2022 – Aug 2022

- Maintained and secured physical and digital client records, applying compliance-driven retention and retrieval standards.
- Provided front-line technical support for document-imaging systems, troubleshooting access and system issues under time pressure.
- Helped design improved document-management procedures — an early example of process- and control-improvement work.

Developer | Maximilian Family Fund

Toronto, ON | Apr 2020 – Apr 2022

- Built data-analytics tooling in Python (MongoDB, MySQL, Kibana) to detect statistical anomalies in large datasets — experience directly relevant to security analytics and anomaly/threat detection.
- Applied statistical fraud-detection techniques, including Benford's Law, to flag irregular data patterns, foundational experience for fraud- and security-analytics work.
- Created custom data-collection tooling (Beautiful Soup) for independent research from complex sources.
- Built a Tableau dashboard enabling drill-down analysis of operational data, reflecting strong data-visualization and reporting skills applicable to security dashboards and reporting.

CORE COMPETENCIES

- **Security & Confidentiality:** Confidentiality, discretion, and sound judgment when handling sensitive client and financial data
- **Security & IAM:** Identity and access administration concepts, access-control principles, audit and risk-review support, policy adherence
- **Financial Services Operations:** Account opening and maintenance, service requests, documentation review, reconciliations, quality assurance
- **Reliability & Focus:** Sustained focus and independent execution on detail-critical, compliance-sensitive tasks

CERTIFICATIONS

- **Security & IAM:** CompTIA Security+ (Sep 2025) • CompTIA A+ (Aug 2025) • Microsoft Certified: Identity and Access Administrator Associate (expected Jun 2026) • CompTIA SecAI+ (expected Aug 2026)
- **Cloud & Technology:** Microsoft Azure Fundamentals (Jul 2020) • Microsoft Azure Administrator Associate (Sep 2020) • Microsoft Azure Database Administrator Associate (Mar 2021) • ITIL 4 Foundation (Jan 2022) • Certified Associate in Python Programming (Nov 2020) • Google Data Analytics Certificate (Oct 2021)

TECHNICAL SKILLS

- **Programming & Data:** Python, R, SQL, MySQL, MongoDB, Oracle, Cassandra, Neo4j, TensorFlow, PySpark, Apache Spark, Apache Kafka
- **Cloud & Systems:** Azure, GitHub, RESTful API, Linux, networking fundamentals, scripting, Node.js, HTML5, CSS, JavaScript, JSON
- **Visualization & Tools:** Tableau, Kibana, ELK Stack, Microsoft Excel, Google Sheets

EDUCATION

- Advanced Diploma, Marketing — George Brown College, ON (2007 – 2010)
- Advanced Diploma, Paramedicine (partial) — BizTech Institute College, ON (2015 – 2017)